

## Discrimination is Against the Law

Southern Physical Therapy Clinic complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Southern Physical Therapy Clinic, Inc. does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Southern Physical Therapy Clinic provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters;
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

Southern Physical Therapy Clinic provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Southern Physical Therapy Clinic's Compliance Officer.

If you believe that Southern Physical Therapy Clinic has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

- Southern Physical Therapy Clinic's Compliance Officer
- Mailing Address
- Telephone number
- Fax
- Email.

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Southern Physical Therapy Clinic's Compliance Officer is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.